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## ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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Investigator: Brad MortonPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinion No. 2006 - 52645Date: 6/5/2006Complaint Description: 08A Rate Case Items - OpposedFirst:Last:Complaint By: Craig

Farah

Account Name: Craig FarahHome: (602) 999-0000Street: [REDACTED]Work:City: Gold CanyonCBR:State: AZ Zip: 85218is:Utility Company: Gold Canyon Sewer CompanyDivision: SewerContact Name: [REDACTED]Contact Phone: [REDACTED]Nature of Complaint:

Docket No. SW 02519A-06-0015

Gold Canyon Sewer Increase

Hello AZ Corporate Commission,

Here is an email outlining some of my thoughts on the Doubled Rate increase that the Gold Canyon Sewer Company wants for themselves.

I am on a limited retired income and cannot afford a doubled rate as they are outlining for me, my income has not and does not have these kinds of increases that would allow me to stay in this community. I would be forced to look for different housing options if this were allowed to pass.

GCSC promised our community that when they built this new plant it would take care of the smell issues and they have not done that as of yet. Yet they promised all of us in the community that we would NOT have an increase in service fees and now here we are.

Myself like many of my neighbors do not even reside in Gold Canyon 5 or 6 months a year and yet we still pay a sewer fee when we are not even creating any sewer usage, so they have less people even using the system for these months, yet they cannot control the odor.

Maybe if they were going to be moving the system out of the residential neighborhoods its built in, not to mention right in the heart of our shopping area, then maybe they would have an excuse to raise the rates a small amount to pay for the construction of a new plant and all new piping 10 miles away, so it was not in the heart of our community.

We would like to see your commission stop this more than doubling rate increase from happening, also force them to make good on the promises they made to the residents when they started there new construction.

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**UTILITY COMPLAINT FORM**

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Thank You  
Craig Farah  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

From: Bradley Morton  
Sent: Monday, June 05, 2006 3:54 PM  
To: 'Craig Farah'  
Subject: RE: Doc.No. SW-02519A-00-0638, complaint

Dear Mr. Farah,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and will docket it so it is part of the case and the Commissioners will be aware of your concerns. Please contact me if you have further issues.

Sincerely,

Bradley Morton  
\*End of Comments\*

**Date Completed: 6/5/2006**

**Opinion No. 2006 - 52645**

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